



November 2019

## Hi there from the Team at Clean Earth ltd — November 2019

Hello to all our amazing clients, we love your support, your loyalty and your commitment to doing great business in Hawke's Bay mindful of the environment. We would appreciate you advising us of your shutdown periods (if any) and equally any extra services you need over Christmas and New Year. Particularly those on our wood and sawdust waste to energy program – with the last empty for 2019 Thursday 19th December. Wood/sawdust only services recommence Thursday 16th January 2020. If you are a monthly client your scheduled service is December 5th, but if you would like an extra pick up on Thursday 19th, please let us know asap.

Always at this time of the year we await the news of what the next year's dump fee, waste tax and ETS levies will be as they will impact on our charging rates. A nominal increase will apply to your current charges from January 1st 2020.

As we go into the summer season if you need to alter your bin size or frequency it's as simple as giving us a call. While our Jim on the front load is fantastic, try not to give

him servicing instructions as all alterations need to be telephoned, faxed or emailed in by the person at your business authorized to do so.

For those of you putting 'loose & light' materials into your front load bins — if you could bag it/ tie it/contain it to reduce the chance of it taking flight during the emptying process.

See you in the New Year, Deborah, Robert and the team at Clean Earth

**STORMWATER** — City Stormwater Bylaws are currently under review. This is a good time to remind you about liquids of any kind being unable to be put in our bins. If ever in doubt give us a call. Ultimately the only liquid to be washed down the stormwater is to be rainwater according to Council.

CHECK OUT OUR
WEBSITE — we've
updated our Clean
Earth Itd website this
year, detailing all that
we do and what we
can help you and your
business with.

PAPER RECYCLING CHANGES — URGENT NOTICE.

For those of you on our paper and cardboard services... you may be aware that things have changed in the recyclables market.

Unfortunately there are now greater restrictions on acceptable products and we've communicated directly with clients about prohibited paper types.

There will be a price increase as well on these servicing options that is unavoidable and takes effect from December 1st 2019.

Keys & Codes — please ensure we can access your site over the holiday period. Scheduled empties are charged for.

Prohibited Waste
Landfill do not accept
TYRES — do not put into
front load bins please.



What are you doing for Christmas? Let us know, so that we can best serve your business, have the right number of hands on deck & allow others a holiday break.

This information was faxed/emailed to Clean Earth 844 1091 — info@cleanearth.co.nz by:

Your Business Name

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We are closed from: & reopen on:

Date & Time Date

We require extra empties on:

Dec Dec Jan Jan