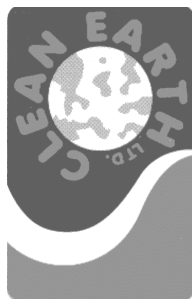


Cleanup

With Clean Earth
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October 2019

Greetings to you all,

MIXED WASTE AT CURBSIDE

Our drivers love it when you have your wheeliebin at the curbside ready and waiting for them on the empty day — it saves them a lot of time, thank you in advance for having your bin curbside — dedicated 'door to door' services are an extra charge. If you can no longer wheel your bin to the curbside, give us a call and go over the available options with us.

DOOR TO DOOR — if this does not show on your invoice then you are not on a door to door service and your bin is expected at the curbside on your empty day.

Remember — we do NOT enter yards with dogs, this is a health and safety issue, as your dog does protect your property when you're not home... ferociously.



COR BLIMEY... THAT'S HEAVY...

Mixed waste bins are for the same type of general household rubbish that goes into a curbside rubbish bag...recently we've seen a porcelain toilet bowl, a deconstructed trailer, bricks & microwaves...if you have something that you're not sure about putting into your bin...call and check to avoid overweight fees. As a general rule of thumb, if you cannot easily move your wheeliebin, our equipment cannot empty it.

FADGES: Are simply not able to be lifted by our equipment and servicing of them is no longer available due to H&S guidelines where drivers may not manually lift the weight of a fadge and equipment must be used for the intended purpose. We apologise for any inconvenience — just call for an extra empty of your current wheeliebin.

GREENWASTE RECYCLING 8.00am AT THE CURBSIDE
Recycling service bins must be out for the driver by 8.00am, please do not set your watches by our drivers as they could action the run in any order on any day due to new insertions, monthly empties & truck loading.
REMEMBER — public holiday services are deferred to Fridays, if you are on a Greenwaste Run. Email us for a copy of your date list.

A reminder about public holidays

For Christmas Week & New Year Week; MIXED WASTE normally on Wednesday is deferred to the Friday of that same week.

If your mixed waste service is normally a THURSDAY, they will be EMPTIED two days early on TUESDAY for each of those weeks, then back to your normal schedule again.

ANNUAL ACCOUNTS...

Are generated each April 1st — If you have a regular AP, that will continue to be applied to your annual invoice until it is cleared. If you make payment any other way we do ask that your full 2019/2020 balance is paid in full before March 20th 2017.

NEW DATE LISTS — for 2020 are ready now — if you are on a monthly collection they will be in your letterbox from November 6th for Hastings Wednesday mixed waste, Monday 18th for Greenwaste and Friday 22nd for Napier mixed waste—keep an eye out for them. Or email us with DATELIST in the header on info@cleaneearth.co.nz and one will be sent to you by return.

Remember, we're only a phone call away and are happy to go over any aspect of your service with us.

WHEELIEBIN LINERS

As we hit the warmer months you may wish to consider using a wheeliebin liner for your bin — we have a special \$35.00 for 30 liners to take you through the hot period and help keep your wheeliebin clean, just telephone or email to order and they are delivered on your next scheduled empty date.

ALERT... The Govt is looking to change the ETS from Nov 1st, this may impact Landfill charges and will apply immediately to our charge rates.

YES - *VISA DEBIT CARDS AS WELL AS VISA/MASTERCARDS ARE ACCEPTED FOR FULL ANNUAL ACCOUNT PAYMENTS. Our drivers carry no cash & cannot give change, if you overpay in cash on the day, any credit generated will carry forward to your next invoice.



* Nominal surcharge fee applies



Recommend a Friend, You are all FANTASTIC — we still receive the majority of new clients, domestic & commercial, based on your referrals.

This time we congratulate **A Fraser & B White** your dinner voucher is coming to you in the post soon to use at The Station, The Duke or The Boardwalk any time over the next 6 months. Enjoy and keep spreading the word. If your place of work would like a quote for commercial front load, skip or hook bin disposal do give us a call — we'd be pleased to be of service as the only locally owned and operated front load company in Hawke's Bay.



News from Clean Earth
Serving the Bay since 1986
Because We're local — like you!

Ensure your name & address is entered if making deposits to our account as we have received monies that we can't identify. Check your statement carefully and let us know if we have missed any payments.

NO CONCRETE, DIRT, DEMOLITION WASTE OR TYRES These are prohibited landfill products.

Recommend a friend and have dinner on us. Word of mouth is by far the best endorsement of us, so thank you all for that.

CHRISTMAS GIFT OF A WHEELIBIN SERVICE; We will happily deliver your Christmas Gift Wheeliebin on Tuesday December 24th for all orders placed with us by December 12th

LET US KNOW if something goes wrong with your service as the sooner we know the sooner we can take care of it.

EXTRA COLLECTIONS \$15.00 BY REQUEST

Your wheeliebin is 'full' when the lid is closed — extras; bags, boxes or 'overflow' is not automatically removed by drivers and will be left beside or back in your wheeliebin by the drivers. If you need an extra collection, just give us a call. \$15.00 per extra empty.